



Do you have an existing installation at your premises YES NO

Contract term (Once off cost)

24 Month Contract
R 1 500.00 Incl. Vat

Please select your line speed (Monthly cost)

SERVICE	LINE SPEEDS	FREE ROUTER	COST PRICE	OPTION
10 Mbps Uncapped Unshaped	Up to 10 Mbps Download & Up to 10 Mbps Upload	<input checked="" type="checkbox"/>	R 1 600.00 Incl Vat	<input type="checkbox"/>
20 Mbps Uncapped Unshaped	Up to 20 Mbps Download & Up to 20 Mbps Upload	<input checked="" type="checkbox"/>	R 2 350.00 Incl Vat	<input type="checkbox"/>
30 Mbps Uncapped Unshaped	Up to 30 Mbps Download & Up to 30 Mbps Upload	<input checked="" type="checkbox"/>	R 3 400.00 Incl Vat	<input type="checkbox"/>
50 Mbps Uncapped Unshaped	Up to 50 Mbps Download & Up to 50 Mbps Upload	<input checked="" type="checkbox"/>	R 4 250.00 Incl Vat	<input type="checkbox"/>
100 Mbps Uncapped Unshaped	Up to 100 Mbps Download & Up to 100 Mbps Upload	<input checked="" type="checkbox"/>	R 5 900.00 Incl Vat	<input type="checkbox"/>
200 Mbps Uncapped Unshaped	Up to 200 Mbps Download & Up to 200 Mbps Upload	<input checked="" type="checkbox"/>	R 9 900.00 Incl Vat	<input type="checkbox"/>
500 Mbps Uncapped Unshaped	Up to 500 Mbps Download & Up to 500 Mbps Upload	<input checked="" type="checkbox"/>	R 14 000.00 Incl Vat	<input type="checkbox"/>
1000 Mbps Uncapped Unshaped	Up to 1000 Mbps Download & Up to 1000 Mbps Upload	<input checked="" type="checkbox"/>	R 18 000.00 Incl Vat	<input type="checkbox"/>

* Subject to a minimum contract of 24-months depending feasibility.

I/we have been afforded an opportunity to peruse the terms and conditions relating to this agreement as it appears on <http://www.easyweb.co.za/applicable-use-policy>, and confirm that I/we have had ample time to study the same, that any questions I/we may have had have been answered to my/our satisfaction, and that the document has been drafted in a language I/we understand. I/We hereby accept the terms and conditions aforesaid.

Signature: _____

Liquid Telecom's Fibre To The Business - Order Form

Please complete this order form and email it to sales@easyweb.co.za or info@easyweb.co.za

Individual/Company Name:

Email:

Mobile Number:

Landline Number:

ID/Reg No:

VAT Number:

Site/Address:

Billing Address:

PAY BY DEBIT ORDER

Account Holder Name:

Address:

Bank: Account Number:

Branch Code: Account Type:

This signed Authority and Mandate refers to our contract dated ("the Agreement"). I/We hereby authorise you to issue and deliver payment instructions to your Banker for collection against my/our above-mentioned account at my/our above-mentioned Bank (or any other bank or branch to which I/we may transfer my/our account) on condition that the sum of such payment instructions will never exceed my/our obligations as agreed to in the Agreement and commencing on..... and continuing until this Authority and Mandate is terminated by me/us by giving you notice in writing of not less than 20 ordinary working days, and sent by prepaid registered post or delivered to your address as indicated above.

The individual payment instructions so authorised to be issued must be issued and delivered as follows: monthly, bi-monthly, three monthly, six monthly, annually, weekly, bi-weekly (delete that which is not applicable).

In the event that the payment day falls on a Sunday, or recognised South African public holiday, the payment day will automatically be the preceding ordinary business day.

Payment Instructions due monthly may be debited against my account on the last working day of every month only.

I / We understand that the withdrawals hereby authorized will be processed through a computerized system provided by the South African Banks and I also understand that details of each withdrawal will be printed on my bank statement. Each transaction will contain a number, which must be included in the said payment instruction and if provided to you should enable you to identify the Agreement. A payment reference is added to this form before the issuing of any payment instruction. Debt orders are on the last working day of every month only.

Mandate

I/We acknowledge that all payment instructions issued by you shall be treated by my/our above-mentioned Bank as if the instructions have been issued by me/us personally.

Cancellation

I/We agree that although this Authority and Mandate may be canceled by me/us, such cancellation will not cancel the Agreement. I/We shall not be entitled to any refund of amounts which you have withdrawn while this Authority was in force, if such amounts were legally owing to you.

Assignment

I/We acknowledge that this Authority may be ceded or assigned to a third party if the Agreement is also ceded or assigned to that third party, but in the absence of such assignment of the Agreement, this Authority and Mandate cannot be assigned to any third party.

Signed at.....on the.....day of.....

.....
(Signature as used for operating on the account)

.....
(Assisted by)

Agreement reference number is:

TEL: 010 001 5200/ 0861 EASYWEB

www.easyweb.co.za



Product overview

Broadband Fibre is an excellent value-based Internet access service that provides uncapped and unshaped connectivity with speeds of up to 1 000Mbps.

Delivered over Liquid Telecom's superior, robust fibre infrastructure, Broadband offers low-latency, symmetrical bandwidth along our next-generation network backbone. Liquid Telecom delivers its broadband as an end to end solution and therefore minimizing the number of providers you require to deal with.

Fibre is symmetrical

This means that your upload and download speeds are equally fast! Most available broadband services are asymmetrical, which results in slower upload speeds. With our fibre solution, you can rest assured that important urgent documents will be delivered with great efficiency.

Contention Ratio

When it comes to the internet and network connections contention is widely disregarded. This is mainly due to the focus on maximum speed and not on continuous throughput in which Liquid Telecom offers a completely uncontended internet connection.

Superior fibre network

Our fibre network delivers superior speeds and low latencies, that remain unaffected by copper theft, which all too frequently leaves businesses stranded without connectivity or the ability to trade, which severely impacts your productivity and ultimately your bottom line.

Single point of contact

We offer end-to-end customer support services, so you only deal with a single contact centre and service provider.

'Best-Effort' service

In lieu of an SLA, Liquid Telecom does not guarantee peak speeds on our Broadband service but ensures that our 'Best-effort' service have high availability and the stability fibre has to offer.

Router

Liquid Telecom will provide all new broadband fibre customers with router to access to the Liquid Telecom network. However, over time bandwidth demand increase and the same router might become incapable of managing increased bandwidth with upgrades. Liquid Telecom will however provide a new router on extension of agreement or alternatively a levy fee of R750 to replace the existing router.

Additional services

Voice services are available on our Broadband fibre product;

- o 12 SIP channels at R500
- o 24 SIP channels at R800
- o 36 SIP channels at R1300

Booster services are available to customers who need to increase their speed at certain times of the month. This service is however dependent on the last-mile technology and router deployed on the service. Log onto our dashboard at www.liquidtelecom.co.za/Dashboard.

Acceptable Use Policy

The purpose of this AUP is to ensure equity of access to all users of Liquid Telecom internet access service.

Liquid Telecom endeavor to provide equitable access to all users to ensure the best possible performance and experience for the majority of its users. Many factors must be considered, including the regulatory environment. Generally, to be compatible with the spirit of Network Neutrality to enable Liquid Telecom to deliver our internet access service. This AUP relates to the data usage of the internet access service only.

Other issues related to our internet access service as well as data usage related to other access services are covered by the Liquid Telecom service schedule.

Availability

Broadband Fibre is available in Johannesburg, Pretoria, Cape Town, Bloemfontein and Durban. All services are coverage dependent and therefore not limited to stated areas only as our network continue to grow.

Terms and conditions

- o Broadband is designed to deliver service to an end customer and may not be resold.
- o No SMTP Relay is offered with Broadband
- o Each service is allocated 5 Static Public IP addresses. If a NAT solution is required, only 1 Public IP address will be made available.
- o Liquid Telecom reserves the right to use the most feasible last mile technology available.

Signature: _____